

Kids' Corner Policies and Procedures

Hours of Operation:
Monday – Friday 9:00a.m. – 9:00 p.m.
Saturday 9:00a.m. – 5:00p.m.
Sunday 9:00a.m. – 5:00p.m.

About the Playroom...

The Playroom is intended for children ages six-months to 14 years old. There are two rooms to accommodate the large, age range of children:

The Infant Room is a directly supervised room that is used for the children ages six-months to six-years old.

The Youth Room is an indirectly supervised room that is used for the children ages seven years to 14 years old.

For your safety and ours, the Playroom will always have at least (2) two staff members on duty at all times.

There is no cost associated with using the Playroom unless it is being used by a child who is not on the parent's account. In this circumstance, a \$15 guest fee will apply.

Policies...

Food Policy

You may bring snacks (finger food) for you children. All liquids need to be in a spill-proof m cups. Please make sure that all containers are closed and sealed. As there is no microwave in the Playroom, bottles should be brought to the playroom at room temperature.

Grille food may be ordered and eaten in the Playroom. There is a Kid's Menu with great options for children. The Grille will bill your account unless otherwise indicated.

Video Game Policy

Although the Playroom does provide video games, if you'd like to bring your own, we ask that they are rated either EC (Early Childhood) or E (Everyone).

Early Childhood has content that may be suitable for ages three and older. Contains no material that parents would find inappropriate.

Everyone has content that may be suitable for ages six and older. Titles in this category may contain minimal cartoon, fantasy, or mild violence and/or infrequent use of mild language.

Peanut Policy

As food allergies are prevalent, please do not bring any peanut based products into the Playroom. Save the yummy peanut snacks for outside of the Club.

Health Policy

Your child's health is an important issue. Because of this and our strive to create a safe and healthy environment, please keep your child at home for any of the following reasons:

- ❑ Fever (presently or in the last 24 hours)
- ❑ Cold, flu, congestion, runny nose
- ❑ First 24 hours after a shot or antibiotic
- ❑ Fussy, cranky, or any other severely irritable disposition
- ❑ Diarrhea

Rule of thumb: if you wouldn't want your child to be around it, please do not bring it around other children.

Time-out Policy

We adhere to providing a safe environment for the children. Children that do not follow the rules (i.e./ hitting, biting, unruly behavior) of the Playroom, will be asked to sit in a time-out. If the child continues to be uncooperative, the parent(s)/guardian(s) will be notified and they will be asked to take their child out of the Playroom.

Crying Policy

If a child cries and is inconsolable for a period of 10 minutes, we will contact the parent/guardian and ask that the child be taken from the Playroom.

Procedures

- ❑ All children must be signed into the playroom by a parent or legal guardian and it must be indicated where the parent may be found and the expected time of return
 - ❑ If you are running late, please inform a staff member
- ❑ All children **must** have a consent form on file
- ❑ If someone other than yourself will be picking up your child, please make sure that the person's name and telephone are on file with the Playroom. Proper identification will be required.
- ❑ Parents/Guardians must stay in the club at all times while the child(ren) are in the Playroom
- ❑ Please label all of your child's items
- ❑ The Playroom Staff reserves the right to discontinue services to a member for reasons of non-cooperation or the inability of a child to adjust to the program
- ❑ The Playroom Staff and/or Management reserves the right to refuse service to any Member for reasons that would impact his/her ability to provide a safe environment